The Louisiana Department of Insurance Division of Diversity & Opportunity

& the University of Louisiana at Lafayette





LITE Center Theatre February 15, 2018

<u>Agenda</u>

9:00 AM - 9:20 AM **Welcome**

Ron C. Henderson, Deputy Commissioner Office of Consumer Advocacy & Diversity

Patrick Bell, Assistant Commissioner Division of Diversity & Opportunity

9:20 AM - 9:30 AM **Licensing Update**

Barry Ward, Deputy Commissioner

Office of Licensing

9:30 AM – 10:00 AM Errors & Omissions Coverages for Producers

Why it's a must...

Dr. William L. Ferguson, CLU, CPCU, ARM

10:00 AM – 10:30 AM **"Engaging Your Employees"**

Dr. Denise Perkins-Griffith, President

The Perkins Group Inc.

10:30 AM – 10:45 AM **BREAK**

10:45 AM – 11:45 AM **Eternal Sunshine of the Ethical Mind**

Arlene Knighten, Executive Counsel

Division of Legal Services

11:45 AM – 12:00 PM **Closing Remarks**

Jim Donelon, Louisiana Commissioner of Insurance

Location: UL Lafayette LITE Center Theatre, 537 Cajundome Blvd, Lafayette, LA 70508